

Date: December 2010

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Branch President's Column



Lisa Read White MRMA

A couple of important items before we all break for Christmas and a well deserved rest:

1. You are likely to be aware that the Records Management Association of Australasia (RMAA) recently announced a change of name to the Records and Information Management Professionals Australasia (RIM Professionals Australasia). This name change takes effect from 1 January 2011.
2. The calendar for 2011 is about to be published. The tentative dates for events are:

3/03/2011 Thursday Breakfast
 18/04/2011 Tuesday Breakfast
 2/06/2011 Thursday Full Day Event
 20/07/2011 Wednesday Branch General Meeting
 4/10/2011 Tuesday Breakfast
 8/12/2011 Thursday Afternoon event

Some topics and speakers are known (see below); others are being finalised. And finally the most important message for this month from everyone in the WA branch council...have a Merry Christmas and a great New Year. See you in the New Year.

Upcoming events

RMAA CPD training:

Wednesday 9 February 2011: 2 half day workshops –
 1) Practical strategies for Managing the risk in an EDRMS
 2) Road to Recovery: Taking the first steps in disaster recovery

**Document control**

Breakfast Thursday 3 March 2011

Information Awareness Month

Breakfast Tuesday 10 May 2011

More details at the end of the newsletter

“The Black Art of Taxonomy”: Speech by Dr Mark Harvey

Contributed by Leith Robinson

The Seasons of Perth hotel was the venue for the branch's 15 September event “The Black Art of Taxonomy”. Approximately 40 people enjoyed the buffet breakfast and networking opportunity before prominent scientist Dr Mark Harvey, a senior curator at the WA Museum, explained the procedures in scientific naming.



Both his profession and our RM involve identification, description and classification, with adherence to strict protocols. Mark was an engaging yet professional speaker, and his presentation was easily comprehended. He delivered his extensive knowledge along with humour – he clarified he was not the Dockers coach!

Mark told that the advent of the Internet has escalated the push for global names, to bridge language and geographic divides (This seems akin to the development of our records standards like ISO15489). There are 4 international codes, for zoology, botany, bacteria and viruses, and a new name is only accepted if valid according to the code, which has basic principles like spelling (including capitalisation), authorship and stability.

Scientific naming follows the hierarchy Kingdom Phylum Class Order Family Genus Species – in this I noted a similarity to our tools like Keyword AAA.

The rule of homonymy means 2 different entities can't share the same name. The earliest name assigned to a specimen has priority, though it can be reviewed, especially as DNA testing is linking previously unknown males to females, and also juveniles to adults.

One specimen is set aside as exemplar, and is known as the “Holotype”. It is lodged in a vault in a public institution such as a museum or herbarium. (The event's hostess Diane Harley later linked this to our archiving of permanent and vital records).

Throughout his talk Mark used examples from his own field and career, such as discovering and registering spiders and scorpions.

When choosing a name, one should not call it after oneself, but can instead nominate a colleague, spouse or family member. Place names – like the region where it was found – can also be used.

Mark then provided funny and weird examples of names drawn from music and/or puns:

•Agra phobia	a beetle
•Apopyllus now	a spider
•Ba humbugi	a snail
•Milesdavis	a trilobite

He concluded by reaffirming the crossover in our jobs: Taxonomy is rigorous, time-consuming and requires accuracy and authority.

Feedback gained from the attendees indicated this was a smooth, useful and successful session. Thank you to Dianne and the organising committee.

Dianne Harley's inforum experience, 5-8 September on the Gold Coast

[Report by the recipient of the 2010 WA RMAA Branch prize of free RMAA conference registration]

My background

I currently work as the Records Manager for a Western Australian State Government agency. This is a very challenging role and one that can be potentially isolating. Questioning my ongoing involvement in the profession, I decided it was important to attend the 2010 RMAA Conference to boost my skill level and confidence through exposure to new concepts, tools and strategies.

My employer agreed to fund the conference attendance (for which I consider myself fortunate) and I was happy to self-fund the other conference costs, deeming it money well spent. Then I learnt I was the recipient of the WARMAA Branch annual prize of free RMAA conference registration, and I gave a deep heartfelt thank you for this most valued and appreciated gift.

As the prize winner I was determined to get the most of the experiences the Conference had to offer, especially to learn new ideas, garner information and have much needed fun in the process!

My Conference Highlights

Sunday, registration day

- Newbies Orientation Session: To learn a little about the conference, what to expect from the conference, how to get the most out of the conference, who to turn to for help; and meet some of the 'oldies'.
- RMAA Chairman Board, Branch President & Councillors Meeting: Session aimed at meeting Board Members, National and Branch councillors, putting faces to names.
- Aloha Welcome Party: Delegates dressed in Hawaiian prints and leis, with entertainment by Hawaiian and Polynesian Dancers. An energetic and most enjoyable conference welcome



(Dianne comments "Hmm, if could shake it like her, I would have no trouble marketing recordkeeping!")



The Dance Troupe

Monday

- Conference opening: With special thoughts directed to our cousins across the Tasman Sea in Christchurch, New Zealand who overnight had experienced a destructive earthquake.
- First keynote speaker Dr Bettina Schmidt-Czaia presentation's on *Cologne Historical Archives: A story of rescue, courage and community.*

This brought home the reality of destruction of the Cologne Archives when a hole opened up underneath the building. The archives and its contents, some dating back to the 1400s, were swallowed by this hole, and 2 residents in nearby buildings were killed. It was one thing to read about this disaster on the listserv, totally another to see the pictures of the hole and the archived items in a dusty and wet heap, illustrating the extent of this disaster. To hear that Archivists from around the world had given and continue to give freely of their time to assist in the conservation and preservation effort of these records, made me feel proud to be in the same industry.

(I am sure that the earth opening up is not a disaster I have foreseen, wished for on several occasions, but not planned for in my disaster recovery plan. I am equally sure that the WA State Records Office would raise an eyebrow if I did suggest such an event in my organisation's disaster recovery plan).

- *Blue Shield Australia: ways to safeguard your records against disasters*, presentation by Detlev Lueth, Blue Shield Australia Committee Member.
This world wide organisation was set up to protect the world's cultural heritage organisation, and saw action in Australia in 2009 after the Black Saturday's bushfires in Marysville and surroundings.
- Gala Awards Dinner at MovieWorld: The Delegates were all dressed in their finery, very pretty and stylish. I make special mention of Chris Fripp, who had put on the back of his shiny silver jacket a 45 vinyl record encased by the words **Records Rock**.
- RMAA Awards: For only the fourth time since its inception 40 years ago the Emmett Leahy award (the highest award for individual accomplishment in the information and records management profession) was awarded to a non North American! This was presented to Australia's Adrian Cunningham by 2 of the other non American award winners - Peter Smith and Mariella Guercio. Congratulations Adrian.

WA had awards success too, with the WA Branch of the RMAA winning Best Newsletter.

Tuesday

- Keynote Speaker, 2009 Emmett Leahy award winner Professor Mariella Guercio, University of Urbino, Italy on *Digital Preservation – if knowledge and research cannot ensure successful services and implementation - what then?*
Amongst many ideas discussed was that oh so common theme of the importance and value of professional training & education.
- The RMAA Annual General Meeting: Putting faces to much-read-about names, casting a vote for proposed resolutions and feeling for the CEO when the voting had to be declared null and void.
- Branch Dinner of 12 WA Diners: The company was excellent; however the food was only edible, and the 'comedy' act was in excruciatingly bad taste, but memorable.

Wednesday

- Breakfast Session – *Taking change of change: How to get that essential buy in* by Dr Rod Dilnutt.
He told that it is essential in order for change to occur that the people know what's in it for them, and information management is not recognised as a key organisation operation, thus the importance of stressing to the organisation the risks associated with inefficient and ineffective information management.
- Keynote speaker – Dr Kelvin White - University of Oklahoma, on *Remembering in the Costa Chica: Afro American communities and non textual records*.
Of all the presentations this is one for me which provoked the most thought and consideration. To summarise, there has been denial of the Afro American contribution to the culture of Mexico because the Afro American history in Costa Chica has not been recorded but passed down generations orally and in dance movement. The fact that the value of cultural contribution could be overlooked or ignored simply because there is no recorded history seems incredulous. This concept could apply to all those indigenous people who did not have a literate society. Does this then make their contribution to history less important/relevant/valid than those societies that from an early stage had literacy and wrote down (recorded) their history?
- Session by Judith Ellis on - *Using the Recordkeeping Compliance handbook for continual improvement*: I do believe I was unaware of the existence of this handbook; this was a very valuable session to attend.

My Conference Wrap up

From the Newbies session on the Sunday 5 September, to the last session on the Wednesday 8 September, the experience was enjoyable, informative, and definitely value for money.

There were 15 Delegates from WA (the majority from government departments and agencies) and I knew most of them through my association with the WA RMAA Branch and the networking group Fellowship in Record Keeping (FIRK.)

The conference gave me much required chill out time, even though the pace was rather exhausting, but that just meant I was participating fully in the experience, the sessions, the networking and the social occasions. I arrived at the conference tired, jaded and disillusioned. I came away from the conference with renewed vigour and a rekindled passion for my chosen profession. The conference proved highly effective for me and I am implementing the knowledge gained to re-work the role of Records Manager in order to create an effective and efficient records management system.

As a WA RMAA Branch event organiser, it was sheer bliss to attend events as a mere participant with absolutely no responsibility for the events' logistics and organisation.

The best experiences for me were meeting other records/information professionals from around the world and sharing of information and strategies, and also the acceptance and support I received was pure soul food.

The worst experience was at the conference closure, having to farewell colleagues from around Australia, New Zealand and Malaysia.

Would I recommend conference attendance? Definitely yes, as the value of the intellectual stimulation information exchange, the networking, and the support from fellow professionals is priceless.



And so with it, Dawn brings a renewed vigour as we return to our workplaces.

As I was to be in Queensland for the conference and commuting through Brisbane I took the opportunity to have a tour of the recordkeeping systems of an agency similar to that in which I work. I believe exposure to other recordkeeping practices and procedures can only enhance system effectiveness. There is always something to be learned not matter how similar or disparate the practices.

Member upgrade

Congratulations to Debbie Cutts, Manager Information Services, Fremantle Ports, who has successfully applied to upgrade her status to ARMA. A certificate will be presented shortly

RMAA W.A. Branch Dinner @ the Gold Coast 2010

The RMAA WA Branch members attending the inForum 2010 conference, 5 to 8th September, got together for dinner at the Satins restaurant, on Tuesday, 7th September.

A fun time was had by all, catching up on conference sessions and events.



Sarah Cheung, Amanda Casselton, Marie Stewart, Pauline & Maria Joseph

Dianne Harley,
Jen Franks
&
Julie
MacKenzie



Debbie Cutts,
Kathleen van Son
& Sue Abbott



By: Pauline Joseph, Committee Member, RMAA WA Branch

Information Management 3.0 Breakfast

Contributed by Leith Robinson

More than 40 people - some nursing Melbourne Cup hangovers and all braving a hot Perth morning - attended IIM's Perth branch seminar on 3 November 2010. This was a breakfast event held at the Melbourne Hotel in the city, and had the theme "Information Management 3.0".

It featured three speakers: The first was Kelly Mannix from Deloittes, who had dealt with Enterprise Content Management in her numerous and often international job postings, both as a vendor and a customer. She stated the key influences on Info 3.0 are social media, mobile applications, wikis and cloud computing, which are driven by innovation, mobility and efficiency. Information 3.0 focuses on architectural elements and the user experience, and that the profession has moved from being an information source to an information deliverer.

Kelly reported only 20% of data is structured (in databases); 80% is unstructured – for instance, transactions. She explained the importance of overcoming redundant and duplicated content, and told us not all information is equal, and that a chain of custody is paramount.

Kelly advised when selecting an EDMS one must think about what fits the business processes of users, and what will be appropriate for at least the next 10 years. (She predicted that the re-purposing or re-presenting of information will escalate).

Kelly further guided the choice of new systems by explaining that they must be underpinned by governance and consider people, processes and technology. She said the user will ask "What will my work day look like and what can you give me that I don't have now?"

The second speaker Graham Pullen was General Manager and Vice President of the Open Text Asia Pacific region. He indicated the company's software is built on the 3 pillar of Empower – Control – Agility, and that it is particularly suited to contract management. Graham identified that the 3 most common issues facing his clients when he "troubleshoots" are numerous departments (with information and system "silos"), no central storage (a high risk to business functioning), and low availability of information. He provided an example of his success in transforming a CEO's office in one year from a confused jumble of boxes of Manilla folders of papers to a no-box environment, with all information electronically controlled and accessible.

The third and final speaker Ian Poulton was a senior consultant at Open Text, and he conducted a brief demonstration, using a slide of a typical email inbox. Shown were client folders and then subfolders of specific work, meaning users can browse down and discover content. Activities can be arranged around content – for instance inserting follow-ups such as booking travel.

The common message of all the sessions was the statement that technology might be an enabler, but your business processes and intellectual capital determine your success.

Networking occurred before and after the speeches, the schedule was fairly well adhered to and the catering was excellent.

However, the morning was did not pass without both minor incidents (Some people found the sound system and air-conditioning levels inadequate) and major complaints: A significant criticism was that the advertised title and description of the event did not match the content on the day, with many expecting far more discussion of social media tools.

When people voiced this concern, the Open Text representatives advised there is a software add-on module called "Pulse" which permits tagging and so on; and the team stated the quality of this package meant it was used at the recent G20 summit in Canada.

This was the final IIM event of the year:

Winners!

As mentioned in the last issue, here is the photograph of Dianne Harley and Trissa Dent at inforum 2010 accepting on behalf of the WA branch the award for best newsletter



Prizes for feedback

Tell us what sort of events you'd like the branch to run in 2011, and win RMAA merchandise – email Trissa.Dent@watercorporation.com.au



FIRK 3 December Christmas Breakfast

All WA information professionals were invited to start their festive season social round at the final-for-the-year Fellowship in Recordkeeping breakfast. Held as usual at Kailis café in Leederville, the morning proved not only valuable for making contacts and learning of innovations and problem solving, but also enjoyable. Comments from attendees included:

- Friday December 3 and there it was drops of something on the windscreen as I parked the car near Kailis Bros. No it was rain, you remember what rain is. I had planned to arrive early, this way I knew I could choose where I sat. It also meant I was able to choose an RMAA 'stress mouse' as a Chrissie Pressie. By 7:30 most of the regulars had arrived. This time we had a number of new faces from Dept. of Transport and Challenger TAFE. It was also great to see Josette back from, the other side. There was the popping of Christmas bonbons and donning of hats and of course the jokes (something about ducks and quackery as I recall from my bonbon). As usual at these regular gatherings on a Friday morning, the breakfast was great, the coffee endless and the conversation and of course the networking - fabulous. FIRK should not be missed, look out for this regular get together of recordkeepers in 2011.
- Roberta Cowan, Archivist, Santa Maria College

- Just attended my first FIRK meeting. The atmosphere was friendly and informal. Met some interesting and supportive people who gave me their contact details. Great place for new people in the profession to meet other professionals.
 - **Brad Doven, Indexing Officer, Challenger Institute of Technology, Fremantle**
- Firstly I would like to say thanks to Dianne Harley for organising all these wonderful FIRK breakfasts for the past few years. I would especially like to describe the enjoyment that I experienced, in this recent gathering when I could catch-up with colleagues and friends in this relaxed atmosphere. I especially enjoyed the connection I made with my past lecturers.

I would also like to send some Christmas cheer to everybody!

- **Megan Whittle, Main Roads WA**

Expo: Expressions of interest sought

Are you a software and hardware vendor? The branch is considering an IM industry products expo – contact President Lisa Read White to express your interest lisalex@iinet.net.au

Call for nominations to State Records Advisory Committee

The State Records Office has requested self- nominations by RMAA members to join the SRAC

This committee advises the SRO about State records that should be State archives, the retention periods for those State records that are not to be State archives, and associated matters.

The Committee reviews Retention and Disposal Schedules (the retention and disposal component of the Recordkeeping Plan) submitted by government organisations. The Committee may also review Ad Hoc Disposal Authorities. Disposal recommendations passed by the Committee are forwarded to the State Records Commission for approval.

Please note nominees must have no commercial or business interest in the activities on which the committee is advising.

Four people are needed, and the appointment is for 3 years.

To nominate submit a 1 page biography to Lisa Read White by 10 January 2011 – email lisalex@iinet.net.au

NAA News

Contributed by Marjorie Bly, Assistant Director, Access & Communications, Perth

The National Archives is again planning a national Shake Your Family Tree Day for Friday 25 February 2011. Check the NAA website at www.naa.gov.au closer to the date for more information, including an online program.

Who's where? : A new section on staff changes

New to the WA newsletter format, is a section on staff changes – tell us who has left, arrived been promoted or is on leave (maternity / long service etc). Our first piece features Jane Larke, stalwart of the WA RMAA Council and immediate past-secretary:



Jane became a student member of the RMAA whilst studying at Curtin in the late 1990s and has benefited from this membership ever since. Jane recently took up the position of Director, Knowledge Management with the Department of Corrective Services in WA. This exciting and challenging role encompasses the management of offender and corporate records, the release of information, administration of the Freedom of Information Act, data integrity and provision of vital communications via the DCS intranet and website.

Following her graduation from Curtin University in 1998, Jane worked as the inaugural records manager at the Shire of Serpentine-Jarrahdale for six years.

This was followed by roles in the higher education sector, first at the University of Western Australia where Jane headed up the electronic document management program and later at Curtin University as Director of Information Management, establishing their information governance framework.

Throughout this career, Jane has been keen to be involved with the profession that has provided her with great support, especially during the early years. Jane served terms as both the secretary and the president of the Local Government Records Management Group and later as the Secretary of the WA Branch of the RMAA, of which she is an Associate member. She has been an active participant in WA's mentoring program and has provided guest lectures on information governance at Curtin University. Jane is currently a member of the IRMA editorial board which she has found both challenging and a privilege.

In her spare time Jane enjoys spending time with her family and has recently taken up cycling, which is now her preferred way of getting to work.

SRO update of activities

Contributed by Lena Stekl, Recordkeeping Consultant, SRO of WA

2010 Geoffrey Bolton Lecture

Distinguished Parliamentary Historian Emeritus Professor David Black AM, Chairman of the Parliamentary History Advisory Committee of the Parliament of Western Australia, delivered the 2010 Geoffrey Bolton Lecture on 20 September 2010 at the Government House Ballroom in Perth.

Introduced by Mr. John Day MLA, Minister for Planning, Culture and the Arts, Professor Black spoke on the topic *Parliament, the People and Archives: Documenting Politics in Western Australia*. The Lecture covered issues surrounding the importance of making the State's archives readily accessible, stressing the necessity of using all available documentary evidence in assessing the nature and motivations behind significant government and parliamentary decisions. The event was attended by some 200 people,

including Members and Officers of the Western Australian Parliament, members of the Judiciary and legal profession, educators, historians, archivists, records and information managers, and State Records Office (SRO) stakeholders.

A podcast and pdf of the lecture can be downloaded from the SRO's website at
<http://www.sro.wa.gov.au/whatsnew/GeoffreyBoltonLecture.asp>



Professor David Black, delivering the 2010 Geoffrey Bolton Lecture

Photo credit: Darren Smith

State Records Commission Regional Meeting

On 19 November, the State Records Commission (SRC) held its regional meeting for the year, in Albany. Regional meetings are designed to give the Commissioners an opportunity to meet government officials and officers within regional areas and gain valuable feedback on recordkeeping issues of concern.

Following the meeting, Commissioners and SRO staff met with the Mayor of the City of Albany, and State and local government officers, at an informal function. The SRC's visit to Albany generated local media coverage from two television stations and two newspapers.



*Colin Murphy,
Chair of the
State Records
Commission,
with Mayor
Milton Evans of
the City of
Albany, during
the SRC's visit
to Albany in
November 2010*

SRO assists with Town of Claremont Records Recovery

Following the recent fire at the Town of Claremont's Council building and library, staff of the SRO and the State Library of WA have been on site to assist with the recovery of State records. Fortunately, the Town has an approved Recordkeeping Plan which includes a disaster recovery plan, incorporating a vital records register – invaluable to restoring normal business and the salvage process.

State Records Office Publications

The SRO has recently issued two circulars to advise organizations on certain aspects of recordkeeping:

- An Information Sheet, entitled *Recordkeeping Responsibilities and You*, has been developed as a plain-language guide to alert employees to the requirement to create and keep records of business activities, and was distributed to State and local government agencies; and
- A Circular covering *Moving Premises – Moving Records* outlines recordkeeping issues associated with organizations moving premises.

Both circulars may be viewed by visiting the SRO's website at

<http://www.sro.wa.gov.au/government/publications.asp> and following the links to "Information Sheets" and "Circulars" respectively.

General Disposal Authorities

The current version of the SRO's *General Disposal Authority (GDA) for Local Government Records*, published in 1999, has been reviewed and fully revised. The revised edition of the GDA has been approved by the State Records Commission and is soon to be published. To assist local governments with implementation of the new edition, a Guideline and comparison table to map differences between the two editions is in development.

Review of the GDA for Human Resource Management Records is currently underway and review of the GDAs for Administrative Records and Financial and Accounting Records will commence in early 2011.

The SRO's program to develop disposal authorities applicable to State government sectors is progressing, with the first draft of the GDA for Regional Development Commissions being circulated for comment in November.

NB: Concerning the GDA for Source Records and Digitisation Specifications [Scanning guidelines], please refer to the SRO'S submission to the RMAA WA newsletter for September 2009 (on RMAA website)

Lunchtime Seminar Program

The final of the SRO's 2010 series of Lunchtime Seminars was delivered on 24 November by Meg Travers, the SRO's Digital Archives Support Manager. Meg spoke about the history of computer use in Western Australian government, as documented in State archives dating as far back as the 1950s. Also topical are the challenges facing the SRO in terms of identifying, capturing and preserving State archives created in electronic form.

Details of Lunchtime Seminars for 2011 will be published to the SRO's website once finalised.

Training

The SRO continues to provide training, induction and information sessions on demand to organizations requesting specific assistance. In recent months the SRO has delivered presentations to local government Elected Members at the City of Cockburn and City of Stirling, regarding their recordkeeping responsibilities.

Please contact the SRO for further information about customised training.

Information management in the news - Did you see these stories?

Compiled by Leith Robinson – If you would like a copy of any article please <mailto:ltkrobinson@bigpond.com>

“Hospital data pulled”, *The Sunday Times*, 12/12/2010, p.16.

The national government website MyHospitals has removed vital information about infection rates and preventable and treatable death occurrences at 922 hospitals after demands from various states.

“Why Julian polarises the world”, *The Sunday Times*, 5/12/2010, p.62.

Columnist David Penberthy debated the issue of censorship, following the division of opinion surrounding the actions of WikiLeaks founder Julian Assange

“Secrecy and risk”, *The Sunday Times*, 5/12/2010, p.59.

The editor of the Sunday Times argues that information should only be suppressed if it places lives in danger, and that embarrassment (such as this week to royals and diplomats via WikiLeaks) is insufficient reason.

“Gillard gushes over US leaks”, *The Sunday Times*, 5/12/2010, p.59.

Political commentator Laurie Oakes criticised the Prime Minister’s response to the leaked cables, deeming it an overreaction.

“Assange death threat”, *The Sunday Times*, 5/12/2010, p.46.

The Australian WikiLeaks founder Julian Assange claimed his life was in danger from his exposure of government secrets, and this will continue as he next plans to publish US files about aliens and UFO’s.

“Facebook warning to police” and “Santa script for docs”, *The Sunday Times*, 28/11/2010, p.12.

Memos obtained from WA police and Sir Charles Gardiner hospital emails have warned staff not to post on social networking sites in case investigations are compromised and possible identity fraud, and that behaviour at Christmas parties must remain professional.

“WikiLeaks chief in hiding”, *The Sunday Times*, 28/11/2010, p.69.

Ahead of the biggest exposure of classified US government documents in history, the WikiLeaks founder has gone into hiding in Britain.

“Warnings on jets ignored”, *The Sunday Times*, 28/11/2010, p.70.

France’s Liberation newspaper has obtained and printed documents from Air France’s report to investigators about a crash in 2009, which alleged warning sensors were unreliable.

“Claremont history ablaze”, *The Sunday Times*, 21/11/2010, p.90.

A fire that started in the Claremont library destroyed the council offices, which contained council records and 112 years of local history.

“Hacker jailed”, *The Sunday Times*, 14/11/2010, p.73.

A man who hacked into the email account of then vice-presidential candidate Sarah Palin and posted some of her messages and family photos online has been sentenced to 366 days in prison.

“She’ll be apps, iPad”, *The Sunday Times*, 14/11/2010, p.74.

The chief executive of News Limited says newspaper applications for iPads are the biggest opportunity for print media in over a decade, and far exceed the print versions, with their video content, and design, and low

costs (a month's subscription is \$7.99). Four newspapers from his company will be available by the end of the year including the Herald Sun and The Courier-Mail.

"Booze fireworks", *The Sunday Times*, 31/10/2010, p.2.

Documents obtained by the Sunday Times under FOI laws show police opinion conflicted with that of Premier Barnett over the allowance of drinking zones at January's Skyworks

"GPs face net alert", *The Sunday Times*, 24/10/2010, p.37

WA doctors have been told to stop disclosing sensitive information on sites like Facebook.

"World on Sunday: US condemns release of classified documents", *The Sunday Times*, 24/10/2010, p.67
The WikiLeaks website has released material about civilian deaths, torture and executions, to the displeasure of the American Government.

"World on Sunday: Obama apology", *The Sunday Times*, 3/10/2010, p.48

President Obama apologised on behalf of his country after archived documents were found which outlined a 1940s medical experiment conducted by the USA on Guatemalan people. (The study deliberately infected them with sexually-transmitted diseases).

"The week all wrapped up", *The Sunday Times*, 3/10/2010, p.63

Documents released by the Federal Court in relation to the David Jones boss and publicist sexual harassment case show he begged her to drop the lawsuit, and that she is currently remaining mostly in her apartment due to anxiety.

"Lack of space threatens WA records", *The West Australian*, 28/9/2010, p.24.

State Records Commission chairman Colin Murphy says WA heritage is at risk whilst there is no new storage space.



"Welfare cash bid for palace heaters", *The Sunday Times*, 26/9/2010, p.46.

A FOI request in England shows royal officials applied for grants to heat the palaces via government funds usually reserved for low-income families.

"The week all wrapped up", *The Sunday Times*, 5/9/2010, p.56.

Opposition spokesman Mark McGowan claims documents between mining magnate Clive Palmer and Nationals Leader Brendon Grylls were kept secret, despite FOI requests, and that Mr Palmer had succeeded in removing a \$45m environmental bond on a Pilbara iron ore project.

"\$9m lawsuit buzz", *The Sunday Times*, 5/9/2010, p.67.

Court documents show Google will pay \$A9.2m to settle a privacy lawsuit over its Buzz social networking feature.

From page 1 – more details about events in Perth in 2011

Continuing Professional Development workshops in Perth – February 2011

The RMAA Australasia-wide continuing professional development program is holding two practical, interactive workshops in Perth in February 2011. The reason for having two ½ day workshops on the same day is to facilitate those who might have to travel. These workshops have worked well when 2-3 individuals from an organisation attend as they can discuss their issues and compare with experiences of others. Registration information is available on the RMAA website calendar of events by selecting 'Western Australia' as a location

<http://members.rmaa.com.au/scripts/cgiip.exe/WService=RMAA/ccms.r?CalendarCmd=Search>.

Perth: Wednesday 9 February 2011

Practical strategies for managing risk in EDRMS (1/2 Day – morning – 9am to 12.30pm)

Content: This interactive workshop covers principles, standards and practices associated with risk. It takes you through case studies and scenarios to recognise and apply risk in the information management sphere and what needs to go in reports about risk assessments and strategies. The workshop gives you practice in developing strategies to manage risk with information projects or processes, such as new business applications or systems, new business processes or new classification schemes.

Audience: Records and information managers or officers, archivists, IT professionals who are managing or contributing to projects that need a risk assessment.

Level: Introductory >> Intermediate

Feedback:

- 'Hearing stories specific to EDRMS has given me an idea what to look for'
- 'Very good overview of risk analysis'
- 'Strategies will be helpful in managing reform process'
- 'Delivered material in most effective way'

Cost (incl GST) – includes morning tea

RMAA Members

FRMA/MRMA \$99

ARMA \$104

Individual/Corporate \$110

Non RMAA Members

ACS/ALIA/ASA/IIM Members \$123

Others \$137

Student/Community \$80

Venue: Kings Perth Hotel, 517 Hay Street, Perth city

Contact for more information: marian.hoy@rmaa.com.au or 0419 213 843

Perth: Wednesday 9 February 2011

Road to recovery - taking for first steps in disaster recovery (1/2 Day – afternoon – 1.30pm to 5pm)

Content: This interactive and hands-on workshop covers principles and processes of disaster planning and recovery and how to recognise a potential disaster. It gives you confidence in approaching different disaster situations –fire, flood, malicious damage – and understanding the emotional issues of a loss. The workshop covers identifying stakeholders, addressing OH&S issues and recovery options: Learn to prepare BEFORE the event.

Audience: Operational level personnel working with information in any format and especially for those who assist in managing buildings, providing security services, looking after assets, OH&S or are may be part of the first response team.

Level: Introductory >> Intermediate

Feedback on courses held so far:

- 'Very interesting – excellent'
- 'Presenters obviously knew the content well'
- 'Learned about disaster management'
- 'Salvaging and cleaning paper'
- 'Workshop met expectations'
- 'Able to apply knowledge to mouldy archives'

Cost (incl GST) – includes afternoon tea

RMAA Members

FRMA/MRMA \$99

ARMA \$104

Individual/Corporate \$110

Non RMAA Members

ACS/ALIA/ASA/IIM Members \$123

Others \$137

Student/Community \$80

Venue: Kings Perth Hotel, 517 Hay Street, Perth city

Contact for more information: marian.hoy@rmaa.com.au or 0419 213 843

Information Awareness Month Breakfast seminar: Tuesday 10 May 2011

The theme of IAM 2011 is 'Information Overload: Finding the tree in the digital forest'. The seminar will address issues and initiatives with managing information overload. For a poster and media release about the theme see <http://www.informationawarenessmonth.com.au/media/index.cfm>.

Contact for more information: marian.hoy@rmaa.com.au or 0419 213 843

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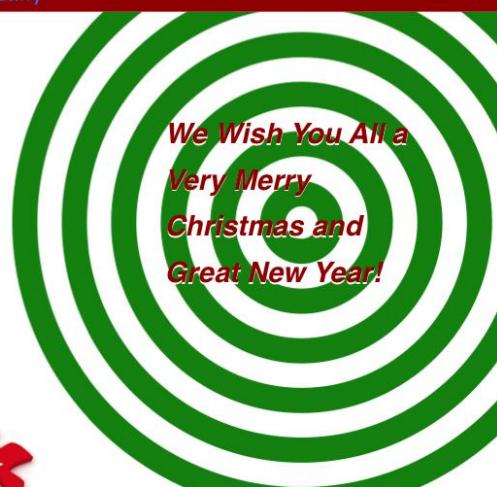

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