



# WA Post Convention Seminar

## **Dr Karen Anderson**

### **Implementing enterprise information management: A big-picture approach to recordkeeping systems in local government**

An implementation program for organisation-wide recordkeeping system in two Swedish local governments is being informed by a research-based approach in cooperation with Mid Sweden University. The Sundsvall and Härnösand municipalities will provide the platform for the Research Centre's major project for 2009-2011, which brings together experience in researching recordkeeping issues in small and medium enterprises as well as expertise in enterprise information architecture and content management. The last two provide an umbrella for document, records and archives management, web content management and business process management. The aim of this enterprise information management strategy is to promote support by decision-makers for a whole of organisation approach to sound records and information management. The overall aim of the research program is to develop models and implementation methods that will support standards-compliant, efficient and long-term digital information management in both public and private organisations

**Dr Karen Anderson** is Professor of Archives and Information Science at Mid Sweden University and Professor II at the Oslo University College. Until the end of 2007, Dr Anderson was Senior Lecturer, School of Computer and Information Science at Edith Cowan University. In 2009 Dr Anderson was appointed Adjunct Professor of the School of Computer and Information Science at Edith Cowan University.

## **COSTS**

((incl GST)

FRMA/MRMA RMAA Members  
\$28.00  
ARMA RMAA Members  
\$30.00  
RMAA Members  
\$31.00  
ASA/IIM/ALIA/ACS Members:  
\$35.00  
Non Members: \$45.00  
Students: \$15.00

## **WHO SHOULD ATTEND?**

CIO's, Information & Record Managers, Content Managers, IS/IT Strategy Leaders, Librarians, Archivists, Information Architects, Knowledge Managers, Web Authors, IM Project Managers  
Business Analysts,

**Friday, 2 October 2009  
7.00-9.30 am**

*Includes Hot Breakfast: Ham, eggs, sausages, tomato, toast, coffee/tea*

**Kurungkurl Katitjin Gallery  
(Indigenous Centre: Building 15 Room 127)  
Mt Lawley Campus  
Edith Cowan University  
Bradford St, Mt Lawley  
RSVP: 30 September 2009**

## **NON-MEMBER REGISTRATION**

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_ Telephone: \_\_\_\_\_

☐  
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Please Invoice me

Please charge my credit card (**Visa and Mastercard only**)

**Dietary requirements:** \_\_\_\_\_

Card Type: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

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Signature: \_\_\_\_\_

**ALL FIELDS MUST BE COMPLETED IN ORDER FOR THE REGISTRATION TO BE PROCESSED**

**FAX TO: 1800-333-802 OR EMAIL [susan.henshaw@rmaa.com.au](mailto:susan.henshaw@rmaa.com.au)**



## Registration Terms & Conditions

All registrations for RMAA events are made subject to the terms and conditions of RMAA as set out below:

### Payment Terms

Payment is required within 30 days of the registration being received. Invoices will be sent electronically upon registration being received.

### Methods of Payment

Payments are accepted in Australian dollars and include 10% GST. New Zealand based events are payable in New Zealand dollars and attract the New Zealand GST of 12.5%.

Cheques should be made payable to RMAA and sent to RMAA, PO Box 276, St Helens, TAS Australia 7216  
Bank transfers in AUD\$ should be deposited into CBA Account 'Records Management Association of Australasia',

BSB: 064-000, Account Number: 1077 6171. Notification of payments made in this way should be via a remittance advice to [finance@rmaa.com.au](mailto:finance@rmaa.com.au)

Bank transfers in NZ\$ should be deposited into ANZ Account 'Records Management Association of Australasia' Account 010102-0597629-00. Notification of payments made in this way should be via a remittance advice to [finance@rmaa.com.au](mailto:finance@rmaa.com.au)

Payments can also be made by credit card (Visa/Mastercard).

Payment "at the door" is not accepted.

### Registration Fee

The registration fee covers attendance at all sessions, refreshments, any event documentation on the day, enrolment fee and Statement of Attainment Certificates.

### Cancellations

Cancellations received in writing at least 10 days prior to the first day of the event will be refunded in full less an administration charge of 20%

Notice of cancellation must be received in writing and submitted by either emailing [susan.henshaw@rmaa.com.au](mailto:susan.henshaw@rmaa.com.au) or by writing to RMAA, PO Box 276, St Helens, TAS Australia 7216.

We recommend using a method of recorded delivery to ensure notice of cancellation is received.

Should you need to cancel your registration less than 10 days before the first day of the event, the registration fee remains payable in its entirety although a substitution will be accepted.

Failure to attend an event does not negate your commitment to pay for attendance. If there are extenuating circumstances, please contact [susan.henshaw@rmaa.com.au](mailto:susan.henshaw@rmaa.com.au) and the cancellation request will be assessed on its merit.

### Substitutions and Name Changes

Substitutions are acceptable at any time. If you have registered as a corporate member, you can substitute with a non-member for a local event only. To inform us of a name change, please email [susan.henshaw@rmaa.com.au](mailto:susan.henshaw@rmaa.com.au). We regret that we are not able to transfer places between conferences or events.

### Indemnity

It may be necessary for reasons beyond the control of the organisers to alter the venue, content or the timing of the programme. We will endeavour to keep you abreast of such changes but any reasonable change to the event format will not constitute a reason to refund the event fee. Should the event be postponed, we will endeavour to reschedule the event. If, for reasons beyond the control of RMAA, an event is cancelled, a full refund will be made. We are not liable to pay any incurred costs resulting from any postponement or cancellation.

### Security

RMAA is committed to ensuring that the submission of sensitive information, such as credit card details, is safe and secure. We employ reputable and reliable service providers to ensure such information is protected. All information we hold is kept secure with access limited to personnel charged with the processing of such data. All personal data is gathered and processed in line with the Data Protection Act and RMAA' privacy policy

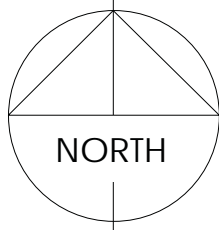
**EMAIL TO: [susan.henshaw@rmaa.com.au](mailto:susan.henshaw@rmaa.com.au) or FAX TO: 1800-333-802**





MOUNT LAWLEY  
SENIOR HIGH SCHOOL

EDITH COWAN UNIVERSITY - MT LAWLEY CAMPUS





MAP SYMBOLS

- BUILDING NUMBER**
- VISITOR CARPARK**
- STAFF CARPARK**
- STUDENT CARPARK**
- RESERVED STAFF CARPARK**
- UNIVERSITY VEHICLES**
- DISABLED PERSONS PARKING**
- WHEELCHAIR ACCESSIBLE TOILET**
- WHEELCHAIR ACCESS ROUTE**
- PUBLIC PHONE**
- SECURITY PHONE**
- ATM (AUTOMATIC TELLER MACHINE)**
- TAXI STATION**
- BUS STOP**
- BICYCLE RACK**
- SECURE BICYCLE PARKING**
- SHOWER FACILITY**

<b>Administration &amp; Faculties</b>	
Business & Law Faculty Office	10
Computing, Health & Science Faculty Office	13
Education & Arts Faculty Office	3
Staff Room	13

<b>Campus Operations</b>	
Facilities Management	3
Grounds Maintenance - Buildings and Services	14
Mail Room	3
Security Office & Traffic Services	14

<b>Centres</b>	
Child Health Promotion Research Centre	18
International English Language Testing System (IELTS)	10
Kurongkurl Katitjin - Centre for Indigenous Australian Studies	15
Perth Institute of Business & Technology (PIBT)	10
Professional Development Centre	3
Roundhouse	1
Western Australian Academy of Performing Arts (WAAPA)	1



<b>Enquiries &amp; Information</b>	
Studnet Central - Enrolment Enquiries 	3
- General Campus Enquiries 	3

<b>Community Services</b>	
Child Care Centre - Mount Lawley	26
Counselling Services	3
Curatorial Services	22
Equity, Diversity and Disability Advisor	3

<b>Lecture Theatres</b>	
Building 3: Rooms 3.101 & 3.201	3
Building 10: Room 10.131	10
Building 17: Rooms 17.103 & 17.157 & 17.203	17
Theatres: The Geoff Gibbs Theatre	1
The Roundhouse	1

<b>Library</b>	
E-Lab	8
Multimedia Resources	10
	8

<b>Retail &amp; Leisure</b>	
ATM	3 & 12
Bookshop	8
Cafeteria	12
Child Care Centre - Mount Lawley	26
Coffee Shop	3 & 17
Copy Centre	12
Sport and Fitness Centre	21
Tavern	12

<b>Student Affairs</b>	
Centre for Teaching & Learning	7
Counselling Services	3
Equity, Diversity and Disability Advisor	3
Multimedia Resources	8
Multifaith Chaplaincy Service	16
Muss Allah	16
Student Central - Enrolment Enquiries 	3
General Campus Enquiries 	3
Student Guild	12
Student Health Services	8
Student Recruitment & Careers	3
Student Village	R1-R22

<b>Schools</b>	
Accounting, Finance & Economics	10
Acting	1
Broadcasting	6
Ceramics, Textiles, Printmaking & Drawing	4 & 5
Communication & Art	3 & 5
<u>Computer &amp; Information Science</u>	13
Dance	1
Education	14, 16, 17, 18 & 27
Film & Video	6
Indigenous Australian Studies - Kurongkurl Katitjin	15
Interactive Multimedia	3
International, Cultural & Communications Studies	17
Journalism & Mass Communications	6
Media Studies & Photo Media	6
Music	1
Music Theatre	1
Painting	4 & 5
Production & Design	13
Public Relations & Interactive Multimedia	3
WA Institute of Music	1
Western Australian Academy of Performing Arts (WAAPA)	1