

in Partnership with

The Centre for Excellence in Child and Family Welfare presents:



# Culturally Competent Practice with Vulnerable Families

COBURG: 30 April, 21 May, 11 June & 23 July 2014 half day

CBD: Thursday, 19 June & Friday, 20 June 2014 full day

Explore awareness, skills and knowledge of cultural competence with experienced trainers and cross-cultural facilitators

# **Target audience**

Practitioners working with children, young people and families.

# **Learning outcomes**

Each module has a set of learning outcomes and a folder of reading material and professional articles.

- Module 1: Introduction to cultural competency and diversity: Increase awareness of migration policy, visa types and the impact on children and families, understand linguistic and cultural diversity profile of CALD children and families in Victoria
- Module 2: Cross-cultural communication, interpreters and bicultural facilitators: Understand how to effectively communicate with culturally diverse communities, interpreters and bicultural workers
- Module 3: Parenting and managing self in culturally diverse situations: Identify child rearing and parenting norms and differences within and across cultures and laws relevant to parenting in Australia.
- Module 4: Community engagement and organisational improvements: Become familiar with place-based community development approaches, ethnic organisations, examples of positive bridging across cultures. Understand cultural competency at an organisational level

#### **Facilitators**

Our facilitators bring diversity to life through their professional and personal experiences of managing the dynamics of difference in families and communities.

Nina Springle is a social and community development practitioner, writer and educator with over 10 years experience working in the not-for profit sector in Australia and Africa. With a Masters of International and Community Development, BA and further studies in public health, politics, gender and crosscultural communication, Nina has worked for a variety of organisations including Care With Me, WIRE Women's Information, Anglicare, Hume City Council and the Centre for Excellence in Child and Family Welfare.

Kathryn Gor graduated from a Social Work Honours Degree at Monash University in 2005. She has worked with Humanitarian Arrivals in various capacities including Refugee Minor Program, the settlement sector and relationship services. Having managed the African Communities Foundation of Australia, Kathryn has more recently worked on a peace building and reconciliation initiative in South Sudan. She now coordinates the Victorian Multicultural Programs of Save the Children Australia.

**VICSEG Cross-Cultural Facilitators** are guest speakers from a range of migrant communities who bring diverse work and life experiences to share with you.

#### Course overview

Cultural competency is essential for organisations working with children and families as part of quality improvement and reflective practice. It includes enabling workers to value diversity and plan for it, manage the dynamics of difference and adapt to the cultural contexts of the communities they serve. It is a process that evolves over an extended period of awareness, knowledge and skill development for the individual and the organisation. Cultural competency recognises the strengths of informal support, helping networks and the centrality of culture in children's development of identity.

As part of lifelong learning in a global context, these 4 sequential modules have been designed to provide opportunities to build awareness and knowledge exchange through group processes.

Delivered by a lead trainer, with guest speakers from diverse cultural, religious and language groups, the program will enhance your personal confidence in responding to the needs of vulnerable families from diverse communities.





Training program

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The Centre for Excellence in Child and Family Welfare presents:

# Registration form vices



Dates & times:

**COBURG**: 30 April, 21 May, 11 June & 23 July 2014 9.15 am to 1.15 pm

#### Coburg venue:

VICSEG New Futures Level 2, Suite 201 398 Sydney Road Coburg VIC 3058 (off Page street laneway)

#### Public transport

Easily accessible by train to Coburg station or tram north up Sydney Road from the city, the stop before Bell Street

**CBD**: Thursday, 19 June & Friday, 20 June 2014 9am to 4.30pm

## **CBD Venue**:

Centre for Excellence in Child and Family Welfare Level 5, 50 Market Street Melbourne, Vic, 3000 (cnr Flinders Ln and Market St)

# Public transport

Flinders St and Southern Cross train stations are a 10-15min walk to the Centre.

Expiry date

#### Cost

\$470 incl GST

### Other information

To ensure your place please register at least two weeks before the course.

Culturally Competent Practice with Vulnerable Families  Please select option:			
COBURG: 30 April, 21 May, 11 June & 23 July 2014 (4 - half days)			
OR		·	
O CBD: Thu	rsday 19 June & Fri	day 20 June 2014	(2 full days)
<b>Print clearly, tick appropriate boxes and return to</b> : Fax (03) 9614 1774 or mail to Centre for Excellence in Child and Family Welfare, level 5 / 50 Market Street, Melb VIC 3000			
\$470 including G	ST		
Please make cheques payable to: Centre for Excellence in Child and Family Welfare			
Name			
Position/title			
Organisation			
Postal Address			
State		Postcode	
Phone	Fax		
Email			
Manager's name and phone			
Billing contact name			
Billing address			
Payment method (Ple	ease tick box)		
Cheque	Mastercard	VISA	Please invoice
Card No.			
Card holder name			

Cancellation policy – We will issue a full refund if we cancel the course or reschedule the course.

Withdrawal – Participants who withdraw: more than 14 days before course commencement receive a full refund; between 7-14 days before course commencement receive refund minus 20%; less than 7 days no refund.

Signature

Course transfer – Course transfers may be made if vacancies exist. All course transfers will incur a 20% fee. No transfers can occur less than 7 days before course commencement.

Extenuating circumstances – Apply in writing attaching any relevant documentation, such as medical.

Extenuating circumstances – Apply in writing, attaching any relevant documentation, such as medical certificate. Application for special consideration does not guarantee acceptance.